

NEWS RELEASE

Contact:
Cathy Tharp (913-234-5100)
Chief Accounting Officer

QC Holdings, Inc. Reports Second Quarter 2023 Results

LENEXA, KS (September 13, 2023) – QC Holdings, Inc. (OTC PINK: QCCO) reported net loss of \$1.1 million and revenues of \$81.8 million for the six months ended June 30, 2023. For the six months ended June 30, 2022, the Company reported net loss of \$1.7 million and revenues of \$62.1 million.

The \$19.7 million increase in revenues during the first half of 2023 compared to first half of 2022 is largely due to revenues from the more than 200 branches the Company purchased from Hutcheson Enterprises, Inc. (HE) on May 1, 2022. Further, gains across the US network were partially offset by the impact of the Company closing its New Mexico branches during first quarter 2023 due to a law passed by the New Mexico legislature in 2022 that precludes the Company from offering its products and services in the state.

Loan loss rates increased from 29.3% for the six months ended June 30, 2022 to 32.5% during first half of 2023. This increase is primarily attributable to a higher proportion of new customers to returning customers compared to the prior year. New customers default at a higher rate than returning customers due to lack of familiarity with the product and loan requirements. In addition, the loss rates on the products offered in the acquired HE branches have trended slightly higher than the Company's existing portfolio. As the various HE branches are integrated into the Company's loan management system, their products and services will become subject to the Company's typical underwriting procedures and systems.

Operating expenses increased period-to-period due to the inclusion of HE operating costs. In addition, compensation costs increased slightly across the Company's network due to wage increases in response to inflationary pressures and broader competitive pressures. The Company's corporate and regional expenses increased over prior year due to the HE acquisition and higher compensation costs associated with additional headcount.

The Company's receivables declined \$6.3 million from June 30, 2022 due to the closure of the New Mexico branches, an anticipated reduction in factoring receivables and the integration the HE acquired branches into QCHI operations.

The Company expects loan demand to continue to increase to typical levels during 2023 as consumers adjust to inflationary pressures. As expected, the Company's loan losses increased in first half of 2023 over 2022. The Company believes loan loss rates during 2023 will be higher than prior year due to the evolving mix of new and returning customers, as well as the cumulative impact of broader economic uncertainties, including inflation and wage growth.

In August 2023, the Company amended its existing credit arrangement to provide for additional borrowing capacity for operational, growth and seasonal needs. The amendment provides up to an additional \$15 million depending on the balance of eligible loans receivable as defined in the agreement. In March 2023, the maturity of the credit agreement was extended to March 31, 2028.

About QC Holdings, Inc.

Headquartered in Lenexa, Kansas, QC Holdings, Inc. is a leading provider of consumer loans in the United States and Canada. In the United States, QC offers various products, including installment, title, open-end credit and single-pay loans, check cashing, and prepaid debit cards, through 332 branches in 12 states, and via the internet in 10 states, as of August 31, 2023. In Canada, the Company, through its subsidiary Amaranth Financial Services Inc. is engaged in short-term consumer lending through 20 branches in four provinces and online across the country.

QC Holdings, Inc. Second Quarter 2023 Earnings Release Page 3

Forward Looking Statement Disclaimer: This press release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements are based on the Company's current expectations and are subject to many risks and uncertainties, which could cause actual results to differ materially from those forward-looking statements. These risks include (1) the impact of persistent inflation on the ability of consumers to repay loans and the wage pressures on the Company, (2) risks associated with integration of recent acquisitions into the Company's operations, (3) changes in laws or regulations or governmental interpretations of existing laws and regulations governing consumer protection or short-term lending practices, such as the recent Illinois and New Mexico legislation that effectively prohibit the Company's loan products in those states, (4) uncertainties relating to the interpretation, application and promulgation of regulations under the Dodd-Frank Wall Street Reform and Consumer Protection Act, including the impact of announced regulations by the Consumer Financial Protection Bureau (CFPB), (5) ballot referendum initiatives by industry opponents to cap the rates and fees that can be charged to customers, (6) uncertainties related to the examination process by the CFPB and indirect rulemaking through the examination process, (7) litigation or regulatory action directed towards us or the short-term consumer loan industry, (8) volatility in our earnings, primarily as a result of fluctuations in loan loss experience and closures of branches, (9) risks associated with our dependence on cash management banking services and the Automated Clearing House for loan collections, (10) negative media reports and public perception of the short-term consumer loan industry and the impact on federal and state legislatures and federal and state regulators, (11) changes in our key management personnel, (12) risks associated with owning and managing non-U.S. businesses, and (13) other various risks. QC will not update any forward-looking statements made in this press release to reflect future events or developments.

(Financial and Statistical Information Follows)

QC Holdings, Inc. Second Quarter 2023 Earnings Release Page 4

QC Holdings, Inc. Consolidated Condensed Statements of Income (in thousands, except per share amounts) (Unaudited)

	Quarter Ended <u>June 30.</u>		Six Months Ended June 30,	
	<u>2023</u>	<u>2022</u>	<u>2023</u>	<u>2022</u>
Revenues				
Consumer loan interest and fees	\$ 37,682	\$ 33,120	\$ 77,175	\$ 56,185
Other	2,229	3,002	4,656	5,932
Total revenues	39,911	36,122	81,831	62,117
Provision for losses	14,130	11,352	26,585	18,224
Operating expenses	17,494	16,951	35,072	28,990
Gross profit	8,287	7,819	20,174	14,903
Corporate and Regional expenses	6,896	7,003	13,609	12,430
Interest expense, net	2,781	1,902	5,965	2,827
Other expense, net	994	687	1,420	784
Loss before income taxes	(2,384)	(1,773)	(820)	(1,138)
Provision for income taxes	58	314	323	518
Net loss	\$ (2,442)	<u>\$ (2,087)</u>	<u>\$ (1,143)</u>	\$ (1,656)
Loss per share: Basic				
Net loss	\$ (0.14)	\$ (0.12)	<u>\$ (0.07)</u>	\$ (0.10)
Diluted				
Net loss	<u>\$ (0.14)</u>	<u>\$ (0.12)</u>	<u>\$ (0.07)</u>	<u>\$ (0.10)</u>
Weighted average number of common shares outstanding:				
Basic	17,300	17,300	17,300	17,347
Diluted	17,300	17,300	17,300	17,347

QC Holdings, Inc. Consolidated Condensed Balance Sheets (in thousands)

ASSETS	June 30, 2023 (Unaudited)	December 31, <u>2022</u>
Current assets	(=	
Cash and cash equivalents	\$ 14,406	\$ 15,918
Restricted cash	817	971
Loans receivable, less allowance for losses of \$13,709 and \$14,169		
at June 30, 2023 and December 31, 2022, respectively	57,011	65,823
Other current assets	4,209	3,336
Total current assets	76,443	86,048
Non-current loans receivable, less allowance for losses of \$616 and \$558		
at June 30, 2023 and December 31, 2022, respectively	2,008	3,047
Property and equipment, net	6,537	7,193
Right-of-use asset, net	23,667	25,607
Other assets, net	24,113	22,814
Total assets	\$132,768	\$144,709
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current liabilities		
Accounts payable and other current liabilities	\$ 13,339	\$ 14,006
Lease liability	5,364	6,189
Debt due within one year	3,054	2,287
Total current liabilities	21,757	22,482
Total carrent mannices	21,737	22,102
Long-term debt, less current portion	59,816	68,790
Lease liability	21,040	22,217
Total liabilities	102,613	113,489
Stockholders' equity	30,155	31,220
Total liabilities and stockholders' equity	\$132,768	\$144,709
Total and and stockholders equity	<u> </u>	<u> </u>

QC Holdings, Inc. Second Quarter 2023 Earnings Release Page 6

QC Holdings, Inc. Consolidated Condensed Statements of Cash Flows (in thousands) (Unaudited)

	Six Months Ended June 30, 2023	Six Months Ended June 30, 2022
Operating activities:		
Net loss	\$ (1,143)	\$ (1,656)
Adjustments to reconcile net loss to net cash	29,957	20,568
Changes in assets and liabilities	(231)	<u>981</u>
Net operating	28,583	19,893
Investing activities:		
Loan activity, net	(20,919)	(22,337)
Capital expenditures	(729)	(629)
Acquisitions, net of cash	<u> </u>	(30,230)
Net investing	(21,648)	(53,196)
Financing activities:		
Indebtedness activity, net	(8,683)	34,793
Repurchase of common stock	-	(682)
Dividends to stockholders	_	(865)
Net financing	(8,683)	33,246
Effect of exchange rate changes on cash, cash equivalents and restricted cash	82	(105)
Net decrease in cash, cash equivalents and restricted cash	(1,666)	(162)
Cash, cash equivalents and restricted cash at beginning of year	16,889	15,270
Cash, cash equivalents and restricted cash at end of period	<u>\$ 15,223</u>	<u>\$ 15,108</u>